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**THE PUBLIC SAFETY EMERGENCY COMMUNICATIONS CENTER
OF SANDOVAL COUNTY NOW HIRING DISPATCHERS AND DISPATCH SUPERVISORS**

New Dispatch Center, first large-scale project in the state in 20 years, will open on July 1, 2025, in the Sandoval County Administration Complex

Bernalillo, NM, February 3, 2025: Sandoval County announced today that it is hiring dispatchers and dispatch supervisors for the *Public Safety Emergency Communications Center of Sandoval County (PSECC SC)*. Fire Chief *Eric Masterson* said, "We are on track to open July 1, 2025, and are now assembling our Dispatch Center team. This is a great opportunity for professionals seeking to continue or start a career in public safety."

Chief Masterson shared that the **PSECC SC** is the first large-scale dispatch center to be created in the state in over 20 years. This center will be a model for public safety emergency dispatching. It will feature the latest technology to ensure 911 communications efficiency and to increase efficacy of responses from law enforcement and Fire/Emergency Medical Services to the County's rural, remote, tribal, and smaller municipalities.

This second *Public Safety Access Point (PSAP)* in Sandoval County is being established because the City of Rio Rancho decided in 2024 to withdraw from the Sandoval County Regional Emergency Communications Center that served the entire county since 2003. The PSECC of Sandoval County will be responsible for the smaller municipalities and the rural, remote, and tribal areas of the County while the Rio Rancho Dispatch Center will concentrate on the changes and challenges associated with its population growth. The two dispatch centers will collaborate and assist each other whenever critical situations present. Bernalillo County and Albuquerque have a similar construct.

The PSECC of Sandoval County is a collaborative effort among Sandoval County, the Village of Corrales, the Town of Bernalillo, and the Pueblo of Santa Ana. Also, the PSECC SC will have official partnerships with other County tribal communities and rural municipalities that will contribute to the dispatch center's goals and operations for the first time.

For more information on career opportunities at PSECC SC, please visit Human Resources at www.sandovalcountynm.gov.

Sandoval County, the fastest-growing county in New Mexico, encompasses 3,714 square miles of diverse geography and has a population of approximately 156,000 people. It includes the incorporated municipalities of Bernalillo, Cuba, Corrales, Jemez Springs, Rio Rancho, San Ysidro, and the Town of Cochiti Lake as well as numerous unincorporated communities, and all or portions of 12 Indian Pueblos and Tribal Nations. For more information, visit www.sandovalcountynm.gov.

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CAPTION

*Sandoval County Fire Chief, **Eric Masterson**, speaks with Yvonne Fox, Assistant 911 Director, (center), and Amber Cantril, 911 Operations Manager,(left), of the **Public Safety Emergency Communications Center of Sandoval County (PSECC SC)** as they head into a meeting with County Human Resources management. PSECC SC staff are Sandoval County employees.*

