

Cerro Pelado Disaster Case Management Resource Guide

The State of New Mexico Disaster Case Management Program provides free services to disaster-impacted residents. It provides one point of contact to help residents identify resources to support their recovery across all federal, state, and local assistance programs. State Disaster Case Managers are here to listen to what residents need and find resources to address those needs.

Case Managers collect information in one platform to help develop applications for individual programs so that residents do not have to navigate the bureaucracy of available programs alone. They can assist with application processing and appeals through the system of record. They also track funding gaps and unmet needs to assess program effectiveness and overall community recovery. Outside of disaster programs, case managers will help residents with other needs for their recovery – whether SNAP, Social Security, loan deferrals, or other needs not typically considered disaster-related. The ultimate goal of Disaster Case Management is to support holistic recovery.

The resources below are grants, loans, reimbursements, and donations for individuals, agricultural producers, and other eligible landowners in disaster-impacted areas of New Mexico and reflect the primary programs that the State Disaster Case Management program can help provide access to. Each program has its own requirements that must be met, which are framed generally below under “Eligibility.”

Additional resources – including programs sponsored by local nonprofits to help with specific needs, government benefit programs, or community-based direct assistance – may not be listed here and can be added upon request and verification. While nonprofits have done extensive work in the affected areas and provided help to meet immediate needs, a goal of DCM is to use government funding sources before nonprofit dollars so that those nonprofit dollars can go farther.

Programs are grouped by items they can address – some programs are repeated in multiple sections because they can assist with various needs. This list will be regularly updated with new information.

For assistance with the following programs, it is best to contact the DHSEM Disaster Case Management team at (505) 670-4662 or dhsem-dcm@state.nm.us.

Support Services, Counseling, and Referrals

Name	Purpose	Eligibility	Recovery Category
Disaster Case Management Program (DCM / DCMP) NM Department of Homeland Security and Emergency Management (DHSEM)	Technical assistance and support for residents in affected areas (no previous program participation required). (505) 670-4662	<ul style="list-style-type: none"> • Must be in the areas affected by DR-4652-NM (Lincoln, Valencia, Sandoval, Colfax, Mora, and San Miguel Counties) • Must consent to services and sign relevant Release of Information (ROI) paperwork 	All Advocacy Technical Assistance Direct Assistance Support Services and Referrals

Name	Purpose	Eligibility	Recovery Category
NM Legal Aid	Various types of assistance. 1-866-416-1922	<ul style="list-style-type: none"> • Legal and tax help. • Clinics available (virtual and in-person) 	Support Services Legal Assistance Tax Assistance Technical Assistance
211 of Northern New Mexico Self Help, Inc. United Way	Multiple services and assistance resources (for residents of Northern NM). Call 211 or (505) 662-6211	<ul style="list-style-type: none"> • Not all programs are disaster-specific • Each program has individual eligibility requirements which may be based on age, household composition, employment status, income, veteran status, and/or other factors. 	All Direct Assistance Support Services and Referrals
Free or Low-Cost Income Tax Preparation Services Multiple Providers	Assistance with income tax filings (low-income individuals).	Requirements vary. Tax Help NM (505) 750-3885 www.taxhelpnm.org AARP Tax Aide (888) 227-7669 aarp.info/TaxAideLocator Other free services: irs.treasury.gov/freetaxprep NM Enrolled agents (not free) (NMSEA): (505) 877-1598	Tax Preparation Assistance Direct Assistance
Project Porchlight Money Management International (MMI)	Free financial counseling for disaster victims. (877) 833-1742	<ul style="list-style-type: none"> • Services vary on individual needs • Financial and housing counseling can be provided • Disaster-specific services (Project Porchlight) are free of charge 	Support Services Counseling Technical Assistance
Crisis Counseling New Mexico Crisis and Access Line	24/7 Helpline for people experiencing emotional crises. 988 or 1-855-662-7474	<ul style="list-style-type: none"> • Not disaster-specific crisis counseling • Helpline operational 24/7 • Peer-to-peer warmline also available • 988 can also be texted 	Counseling Support Services Direct Assistance

Name	Purpose	Eligibility	Recovery Category
Disaster Distress Helpline Substance Abuse and Mental Health Services Administration (SAMHSA)	National hotline for immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster. 1-800-985-5990	<ul style="list-style-type: none"> • Disaster -specific crisis counseling • Helpline operational 24/7, 365 • Multilingual • Referrals to local crisis call centers for additional follow-up care and support • Can also be texted 	Counseling Support Services Direct Assistance

Basic Needs, Monthly Cost Assistance, and Urgent Needs

Name	Purpose	Eligibility	Recovery Category
<p>Emergency Solutions Grant Rapid Re-Housing Homeless Prevention (ESG)</p> <p>NM Mortgage Finance Authority (MFA)</p> <p>Help NM, Inc.</p>	<p>Short and medium-term rental assistance (grant)</p> <p>(for individuals/families who are homeless or at risk of becoming homeless).</p> <p>(505) 265-3717</p>	<ul style="list-style-type: none"> • Must be experiencing homelessness, at imminent risk of homelessness, or fleeing/attempting to flee domestic violence. 	<p>Rent</p> <p>Utilities</p> <p>Financial Assistance</p>
<p>Low-Income Home Energy Assistance Program (LIHEAP)</p> <p>NM Human Services Department (HSD)</p>	<p>Assists with heating and cooling costs (government assistance)</p> <p>(for eligible persons and families).</p> <p>www.yes.state.nm.us/</p>	<p>Calculated based on need. Factors:</p> <ul style="list-style-type: none"> • income at or below the poverty level • energy expense by income (energy bill/income) • vulnerable household members (age 5 and under, age 60 and over, disability status) 	<p>Utility payments</p> <p>Utility Reconnections</p> <p>Firewood</p> <p>Propane Refilling</p> <p>Financial Assistance</p>
<p>Low-Income Home Water Assistance Program (LIHWAP)</p> <p>NM Human Services Department (HSD)</p>	<p>Assists with water and sewer costs (government assistance)</p> <p>(for eligible persons and families).</p> <p>www.yes.state.nm.us/</p>	<p>Calculated based on need. Factors:</p> <ul style="list-style-type: none"> • income at or below the poverty level • energy expense by income (energy bill/income) • vulnerable household members (age 5 and under, age 60 and over, disability status) 	<p>Water & Sewer monthly payments</p> <p>Water & Sewer Reconnections</p> <p>Delivery of Drinking & Potable Water</p> <p>Financial Assistance</p>
<p>Affordable Connectivity Program (ACP)</p> <p>Federal Communications Commission (FCC)</p> <p>Universal Service Administrative Co. (USAC)</p> <p>Individual Service Providers</p>	<p>Helps low -income households pay for broadband and internet services</p> <p>(discounts for service costs, purchase of computers and tablets, affordable plans).</p> <p>www.getinternet.gov</p>	<ul style="list-style-type: none"> ▪ Income requirements (low income), ▪ And/or someone in household getting in SNAP, SSI, Medicaid, WIC, or Lifeline ▪ Meet service provider criteria (varies) 	<p>Monthly Costs / Service Costs</p> <p>Technology Costs</p> <p>Phone / Broadband / Internet Costs</p> <p>Financial Assistance</p>

Name	Purpose	Eligibility	Recovery Category
<p>NM Home Fund / Homeowner Assistance Fund (HAF)</p> <p>NM Department of Finance and Administration (DFA)</p>	<p>Fund mortgage payments, taxes, and insurance up to \$20,000 per household (grant)</p> <p>(to maintain housing and/or redact housing cost delinquency).</p> <p>https://nmhomefund.org/</p>	<ul style="list-style-type: none"> • Identification • Proof of income (must be 80% AMI) • Attestation of financial hardship due to the COVID-19 pandemic. • Must be a homeowner. 	<p>Mortgage Payments</p> <p>Property Taxes</p> <p>Home Insurance Payments</p> <p>Financial Assistance</p>
<p>Temporary Assistance for Needy Families (TANF)</p> <p>NM Human Services Department (HSD)</p>	<p>Provides a monthly cash benefit used to meet basic family needs such as housing, utilities, and clothing.</p> <p>www.yes.state.nm.us</p>	<ul style="list-style-type: none"> • Must live in New Mexico • Provide proof of income • Have dependent children age 18 or younger who are citizens or have eligible alien status. (Children who are 19 must be a full time high school student) • Be below income and resource limits 	<p>Basic Needs</p> <p>Cash Assistance</p> <p>Clothing</p> <p>Utilities</p> <p>Financial Assistance</p>
<p>Supplemental Nutrition Assistance Program (SNAP)</p> <p>NM Human Services Department (HSD)</p>	<p>Financial assistance to eligible New Mexicans with low income and limited resources to purchase food products.</p> <p>www.yes.state.nm.us</p>	<ul style="list-style-type: none"> • Must be a U.S. Citizen or a qualified lawful resident. • Provide proof of income and assets and must meet requirements. • Provide information on who lives and eats at the household. • Work program participation may be required for some recipients 	<p>Basic Needs</p> <p>Food</p> <p>Financial Assistance</p>
<p>General Assistance for Disabled Adults and Unrelated Children (GA)</p> <p>NM Human Services Department (HSD)</p>	<p>Cash assistance to dependent needy children and disabled adults who are not eligible for other cash assistance programs.</p> <p>www.yes.state.nm.us</p>	<ul style="list-style-type: none"> • Must be a U.S. Citizen or a qualified lawful resident, and living in New Mexico • Provide proof of income and assets and must meet requirements. • Cannot be receiving cash assistance from another department cash assistance program. • Cannot be an SSI recipient or TANF recipient. • Cannot be a recipient of a government-funded adoption subsidy program. 	<p>Basic Needs</p> <p>Financial Assistance</p>

Name	Purpose	Eligibility	Recovery Category
<p>211 of Northern New Mexico</p> <p>Self Help, Inc.</p> <p>United Way</p>	<p>Multiple services and assistance resources (for residents of Northern NM).</p> <p>Call 211 or (505) 662-6211</p>	<ul style="list-style-type: none"> • Not all programs are disaster-specific • Each program has individual eligibility requirements which may be based on age, household composition, employment status, income, veteran status, and/or other factors. 	<p>All</p> <p>Direct Assistance</p> <p>Support Services and Referrals</p>
<p>Community Assistance Programs</p> <p>Help NM, Inc.</p>	<p>Food, Housing, and Health & Safety Assistance</p> <p>(type varies).</p> <p>(505) 265-3717</p>	<p>Requirements vary.</p>	<p>Emergent Needs</p> <p>Supportive Services</p> <p>Direct Assistance</p> <p>Financial Assistance</p>

Temporary Housing and Shelter, Affordable Housing

Name	Purpose	Eligibility	Recovery Category
<p>Emergency Solutions Grant Rapid Re-Housing Homeless Prevention (ESG)</p> <p>NM Mortgage Finance Authority (MFA)</p> <p>Help NM, Inc.</p>	<p>Short and medium-term rental assistance (grant)</p> <p>(for individuals/families who are homeless or at risk of becoming homeless).</p> <p>(505) 265-3717</p>	<ul style="list-style-type: none"> • Must be experiencing homelessness, at imminent risk of homelessness, or fleeing/attempting to flee domestic violence. 	<p>Rent</p> <p>Utilities</p> <p>Housing</p> <p>Financial Assistance</p>
<p>Public Housing & Housing Choice Vouchers</p> <p>Housing and Urban Development (HUD)</p> <p>Permanent Supportive Housing (PSH) Program</p>	<p>Housing assistance for low-income households</p> <p>(Sandoval)</p> <p><i>See nearest Housing Authority</i></p>	<p>Income and/or other requirements determined by HUD.</p> <p>See Housing Authority listing at:</p> <p>https://www.sandovalcountynm.gov/departments/community-services/permanent-supportive-housing-program/</p>	<p>Affordable Housing</p> <p>Other</p>

Site Preparation, Flood Mitigation, Land Restoration

Name	Purpose	Eligibility	Recovery Category
<p>Rural Disaster Home Repair Grants</p> <p>USDA Rural Development (RD)</p>	<p>Grants for repairs and site preparation in disaster-affected areas</p> <p>(new program for repairs of primary residences in Federally declared disaster areas).</p> <p>(505) 761-4941</p>	<ul style="list-style-type: none"> • Must be the homeowner and occupant of the home. • Must be low income. • No age limit. • Must be in Federally declared disaster area. • For repairs only, not new builds (including rebuilds of fully destroyed homes) • Additional guidance coming soon. 	<p>Site Preparation</p> <p>Debris Removal</p> <p>Well & Septic Repairs</p> <p>Home repairs</p> <p>Mobile Home Transport</p> <p>Private Road Repairs</p> <p>Financial Assistance</p>
<p>Home Repair Loan and Grant Program</p> <p>USDA Rural Development (RD)</p>	<p>Loans and grants for repair, improvements, site improvements, and remove health/safety hazards</p> <p>(preparations like foundations and roads, etc.).</p> <p>(505) 761-4941</p>	<ul style="list-style-type: none"> • Must be the homeowner and occupy the home. (waiver, property owner if occupying temporary housing) • Must be unable to obtain affordable credit elsewhere. • Must be very low-income. • Must be over 62 for grants. 	<p>Site Preparation</p> <p>Debris Removal</p> <p>Well & Septic Repairs</p> <p>Home Repairs & Rebuilding</p> <p>Private Road Repairs</p> <p>Mobile Home Transport</p> <p>Financial Assistance</p>
<p>Emergency Watershed Protection Program (EWP)</p> <p>USDA NRCS</p>	<p>Assistance to relieve imminent threats</p> <p>(to life and property caused by floods, fires, windstorms, and other natural disasters that impair a watershed).</p> <p>(575) 289-3950</p> <p>cubaswcd@gmail.com</p>	<ul style="list-style-type: none"> • Applicant must provide proof of ownership • Imminent risk to life and property (a house and/or occupant must be on the property) • Type of assistance is technical and direct repairs; contractors through NRCS performing work, as weather permits. 	<p>Site Preparation</p> <p>Mitigation</p> <p>Direct Assistance</p>

Name	Purpose	Eligibility	Recovery Category
Environmental Quality Incentives Program (EQIP) USDA Natural Resource Conservation Service (NRCS)	Conservation measures to preserve and protect natural resources (reimbursement-based property improvement). (505) 761-4454	<ul style="list-style-type: none"> • Type of assistance is technical or financial (reimbursement); • For Agricultural Landowners producing commodity crops or eligible grassland, rangeland, or forest land. 	Site Preparation Mitigation Conservation Practices Improvements Reimbursement / Financial Assistance Technical Assistance

Utility, Well, and Septic Repairs and/or Establishment

Name	Purpose	Eligibility	Recovery Category
Water Well Testing Program Rural Community Assistance Corporation (RCAC)	Assists homeowners with testing their well water (505) 290-1721	<ul style="list-style-type: none"> ▪ Income requirements (low income), ▪ Must be within service area (60 mi radius of Espanola) ▪ Well must be primary source of fresh water for the home ▪ Must be the primary residence 	Water Testing Direct Assistance
Household Water Well and Septic System Program Rural Community Assistance Corporation (RCAC)	Grants and/or loans for well and septic (construction, repair, and replacement of well and septic systems). (916) 917-4319	<ul style="list-style-type: none"> • Applicants must own and occupy the home • Household income limits • Full grant repayment required if property is sold, transferred, or leased within 5 yrs of project completion. • Loan max \$15,000, 1% interest (can be supplemented with grant if eligible). 	Well & Septic Repairs Financial Assistance
Rural Disaster Home Repair Grants USDA Rural Development (RD)	Grants for repairs and site preparation in disaster-affected areas (new program for repairs of primary residences in Federally declared disaster areas). (505) 761-4941	<ul style="list-style-type: none"> • Must be the homeowner and occupant of the home. • Must be low income. • No age limit. • Must be in Federally declared disaster area. • For repairs only, not new builds (including rebuilds of fully destroyed homes) • Additional guidance coming soon. 	Site Preparation Debris Removal Well & Septic Repairs Home repairs Mobile Home Transport Private Road Repairs Financial Assistance
Home Repair Loan and Grant Program USDA Rural Development (RD)	Loans and grants for repair, improvements, site improvements, and remove health/safety hazards (preparations like foundations and roads, etc.). (505) 761-4941	<ul style="list-style-type: none"> • Must be the homeowner and occupy the home. (waiver, property owner if occupying temporary housing) • Must be unable to obtain affordable credit elsewhere. • Must be very low-income. • Must be over 62 for grants. 	Site Preparation Debris Removal Well & Septic Repairs Home Repairs & Rebuilding Private Road Repairs Mobile Home Transport Financial Assistance

Name	Purpose	Eligibility	Recovery Category
<p>Title I Property Improvement Funds</p> <p>Federal Housing Authority (FHA)</p>	<p>Loans to assist homeowners with property improvement costs</p> <p>(through approved lenders)</p> <p>(800) 767-7468</p>	<ul style="list-style-type: none"> ▪ Must meet individual lender requirements (varies) ▪ Must be the primary residence 	<p>Home Repairs</p> <p>Financial Assistance</p>
<p>Property Rehabilitation and Improvement Loans</p> <p>Federal Housing Authority (FHA)</p>	<p>Loans to assist homeowners with property improvement and rehab costs</p> <p>(through approved lenders)</p> <p>(800) 767-7468</p>	<ul style="list-style-type: none"> ▪ Must meet individual lender requirements (varies) ▪ Must be the primary residence 	<p>Home Repairs</p> <p>Financial Assistance</p>

Home Repairs and Rebuilding

Name	Purpose	Eligibility	Recovery Category
<p>Rural Disaster Home Repair Grants</p> <p>USDA Rural Development (RD)</p>	<p>Grants for repairs and site preparation in disaster-affected areas</p> <p>(new program for repairs of primary residences in Federally declared disaster areas).</p> <p>(505) 761-4941</p>	<ul style="list-style-type: none"> • Must be the homeowner and occupant of the home. • Must be low income. • No age limit. • Must be in Federally declared disaster area. • For repairs only, not new builds (including rebuilds of fully destroyed homes) • Additional guidance coming soon. 	<p>Site Preparation</p> <p>Debris Removal</p> <p>Well & Septic Repairs</p> <p>Home repairs</p> <p>Mobile Home Transport</p> <p>Private Road Repairs</p> <p>Financial Assistance</p>
<p>Home Repair Loan and Grant Program</p> <p>USDA Rural Development (RD)</p>	<p>Loans and grants for repair, improvements, site improvements, and remove health/safety hazards</p> <p>(preparations like foundations and roads, etc.).</p> <p>(505) 761-4941</p>	<ul style="list-style-type: none"> • Must be the homeowner and occupy the home. (waiver, property owner if occupying temporary housing) • Must be unable to obtain affordable credit elsewhere. • Must be very low-income. • Must be over 62 for grants. 	<p>Site Preparation</p> <p>Debris Removal</p> <p>Well & Septic Repairs</p> <p>Home Repairs & Rebuilding</p> <p>Private Road Repairs</p> <p>Mobile Home Transport</p> <p>Financial Assistance</p>
<p>New Mexico EnergySmart Weatherization Program</p> <p>NM Mortgage Finance Authority (MFA)</p> <p>Central New Mexico Housing Corporation</p>	<p>Energy-saving retrofits and home modifications (service)</p> <p>(at no charge to eligible homeowners and renters).</p> <p>(505) 345-4949</p>	<ul style="list-style-type: none"> • Must be a home that will have long-term energy savings (i.e., no travel trailers, RVs). • Priority based on income limits, individuals 60 years of age or older, persons with disabilities, families with children, and high energy using homes. 	<p>Retrofits for Energy Savings</p> <p>Certain Utility Repairs</p> <p>Specific Home Repairs may be eligible</p> <p>Direct Assistance</p>
<p>Title I Property Improvement Funds</p> <p>Federal Housing Authority (FHA)</p>	<p>Loans to assist homeowners with property improvement costs</p> <p>(through approved lenders)</p> <p>(800) 767-7468</p>	<ul style="list-style-type: none"> ▪ Must meet individual lender requirements (varies) ▪ Must be the primary residence 	<p>Home Repairs</p> <p>Financial Assistance</p>

Producers and Agricultural Landowners

Name	Purpose	Eligibility	Recovery Category
<p>Environmental Quality Incentives Program (EQIP)</p> <p>USDA Natural Resource Conservation Service (NRCS)</p>	<p>Conservation measures to preserve and protect natural resources</p> <p>(reimbursement based property improvement).</p> <p>(505) 761-4454</p>	<ul style="list-style-type: none"> • Type of assistance is technical or financial (reimbursement); • For Agricultural Landowners producing commodity crops or eligible grassland, rangeland, or forest land. 	<p>Site Preparation</p> <p>Mitigation</p> <p>Conservation Practices</p> <p>Improvements</p> <p>Reimbursement / Financial Assistance</p> <p>Technical Assistance</p>
<p>Emergency Assistance for Livestock, Honeybees, and Farm-Raised Fish (ELAP)</p> <p>Farm Service Agency (FSA)</p>	<p>Assistance for costs to transport feed or water to livestock</p> <p>(or to transport livestock to feed).</p> <p>(505) 425-3594 x 2</p>	<ul style="list-style-type: none"> • Does not include transport back or empty trucks after delivery/to pick up deliveries. For losses not specifically covered by LFP or LIP. • Cost share 75% (90% for “disadvantaged producers”) • Applicant Adjusted Gross Income (AGI) cannot exceed \$900,000 • Must be producer or owner with financial interest in livestock health/weight • Must be a business • No max payment limit 	<p>Feed Costs (transportation)</p> <p>Financial Assistance</p>
<p>Livestock Forage Disaster Program (LFP)</p> <p>Farm Service Agency (FSA)</p>	<p>Payments for losses of grazed forage due to drought or fire.</p> <p>(505) 425-3594 x 2</p>	<ul style="list-style-type: none"> • Must be grower of forage and owner of livestock • Must be a business • Adjusted Gross Income (AGI) cannot exceed \$900,000 • Max payment \$125,000 	<p>Feed and Grazing</p> <p>Financial Assistance</p>
<p>Livestock Indemnity Program (LIP)</p> <p>Farm Service Agency (FSA)</p>	<p>Payments for value losses to livestock due to adverse weather</p> <p>(deaths in excess of normal mortality and injured livestock sold at a reduced price).</p> <p>(505) 425-3594 x 2</p>	<ul style="list-style-type: none"> • Does <i>not</i> have to be in a declared area to be eligible • Must be owner of livestock or contract grower • Must be a business • Adjusted Gross Income (AGI) cannot exceed \$900,000 • No payment limit • Payments equal to 75% of the average fair market value of the livestock 	<p>Livestock loss</p> <p>Financial Assistance</p>

Name	Purpose	Eligibility	Recovery Category
<p>Non-insured Crop Disaster Assistance Program (NAP)</p> <p>Farm Service Agency (FSA)</p>	<p>Assistance for producers of non-insurable crops with losses due to adverse weather and events</p> <p>(lower yields, crop losses, or prevention of crop planting).</p> <p>(505) 425-3594 x 2</p>	<ul style="list-style-type: none"> • Must be a landowner, tenant, or sharecropper who shares risk in crop production • Must be a business • Adjusted Gross Income (AGI) cannot exceed \$900,000 • Payment limit of \$125,000 • Payments equal to 50-65% of production at 100% value 	<p>Crop Loss</p> <p>Financial Assistance</p>
<p>Tree Assistance Program (TAP)</p> <p>Farm Service Agency (FSA)</p>	<p>Assistance for orchardists and nursery tree growers to replant or rehabilitate eligible trees</p> <p>(trees, vines, and bushes affected by natural disasters).</p> <p>(505) 425-3594 x 2</p>	<ul style="list-style-type: none"> • Includes ornamental, fruit, nut, and Christmas trees • Adjusted Gross Income (AGI) cannot exceed \$900,000 • Must be a producer/seller/business • There is no payment limitation. 	<p>Tree Loss</p> <p>Financial Assistance</p>
<p>Other FSA Programs</p>	<p>There are other FSA loans, insurance, set-aside, and management assistance programs.</p> <p>(505) 425-3594 x 2</p>	<p>These are often loans and have their own individual eligibility requirements. Contact the county USDA office for more information.</p>	<p>Multiple</p> <p>Financial Assistance</p>

Hotlines and Other Resources

Hotlines are 24/7 and are available in multiple languages; Government lines have Spanish language services available; most local organizations have Spanish-language speakers available as well.

Adult Protective Service (For reporting abuse, neglect, and exploitation)	1 (866) 654-3219
Aging and Disability Resource Center	1 (800) 432-2080
Aging and Long term Care Ombudsman	1 (866) 451-2901
Animal Protection of New Mexico (resources and advocacy)	(505) 265-2322
ARC New Mexico (advocacy for persons with developmental disability and their families)	(505) 883-5564
Center of Protective Environment (COPE) (immediate shelter, advocacy, counseling, and more for Domestic Violence in Ruidoso)	(575) 437-2673
Child Protection Services, BIA Social Services	(505) 766-3321
Community Against Violence (Domestic Violence and Sexual Assault resources in Taos)	(575) 758-9888 (crisis)
Community Outreach Program for the Deaf – New Mexico (interpreting services and referrals)	(505) 255-7636
Crisis Line	988 1 (800) 273-8255
Directory of Centers for Independent Living (NM)	(505) 266-5022
Disability Rights New Mexico	1 (800) 432-4682
DMA Choice (to get less mail and emails from marketers) (cost to register is \$5)	dmachoice.org

DVRC NM (help finding resources for victims of domestic violence)	(505) 248-3165
Esperanza Shelter for Battered Families (Domestic Violence and other resources)	1 (800) 473-5200
Help is Here New Mexico (help finding services)	(505) 954-1057
HUD New Mexico	(505) 346-6463
Indian Health Services	(505) 256-6800
FEMA Individual Assistance Helpline	1 (800) 621-3362
National Domestic Violence Hotline	1 (800) 799-7233
National Do Not Call Registry (to remove phone numbers from telemarketer's lists)	donotcall.gov
National Hunger Hotline (to find food resources)	1 (866) 348-6479
National Latino Behavioral Health Association (NLBHA)	(505) 690-0286
National Sexual Assault Hotline (RAINN)	1 (800) 656-4673
National Teen Dating Abuse Helpline	1 (866) 331-9474 Text "loveis" to 22522
New Mexico Advocates for Children and Families (advocacy and referrals)	(505) 224-9505
New Mexico AIDS Services	(505) 938-7100
New Mexico Attorney General (information on scams, fraud, identity theft, consumer protection)	1 (844) 255-9210

New Mexico Children, Youth, and Families Department (CYFD)	
Protective Services	(505) 827-8400
To report Child Abuse and Neglect	1 (855) 333-7233
Behavioral Health Services	(505) 827-8008
New Mexico Commission for the Blind (referrals, assistive devices, and other services)	
	(505) 476-4479
New Mexico Department of Health (vital records, medical access, other support services)	
Birth and Death Certificates	(505) 827-0121
for all resources, see the directory page on the website: https://www.nmhealth.org/contact/general/	
New Mexico Department of Veterans Services	
	(505) 383-2400
New Mexico Human Services Department (assistance with programs and resources, including Income Support, SNAP, Medicare, and Medicaid)	
	1 (800) 283-4465
New Mexico Legal Aid Domestic Violence, Sexual Assault, and Stalking Legal Helpline	
	1 (877) 974-3400
New Mexico Motor Vehicle Division	
	1 (888) 683-4636
New Mexico Regulation and Licensing Department (contractor license verification and consumer complaint services)	
	(505) 476-4500
New Mexico Taxation and Revenue	
	(505) 827-0700
New Mexico Workforce Solutions	
Employment Services Division	(505) 841-8437
Work Opportunity Tax Credit	(505) 841-8444
Unemployment Insurance Division	1 (877) 664-6984
Human Rights Bureau	(505) 827-6838

Office of the State Engineer (OSE) (to check well driller licenses, get information on water rights, and permitting for wells)	(505) 827-6091
Office of the Superintendent of Insurance (OSI)	1 (855) 427-5674
Opt-out Prescreen (to opt-out of insurance and credit card offers)	1 (888) 567-8688 optoutprescreen.com
Rape Crisis Center of Central New Mexico (Sexual Assault resources in Central New Mexico)	(505) 266-7711
SAMHSA National Helpline	1 (800) 662-4357
Solace Crisis Treatment Center (Domestic Violence and Sexual Assault resources in Santa Fe)	(505) 988-1951
StrongHearts Native Helpline	1 (844) 762-8483
United Way (211) of Northern New Mexico (help finding services)	211 (505) 662-6211
UNM Women's Resource Center (Albuquerque metro-area)	(505) 277-3716
Veteran's Crisis Line	1 (800) 273-8255